



Optum Student Health Services

When is Student Health Services open?

Optum Student Health Services is open Monday – Friday 9am-6pm. It will be closed on holidays and on days when MassArt is closed (snow days, etc.).

What does Optum Student Health Services provide?

Optum Student Health Services provides medical care services on campus to students enrolled at MassArt. Students may use Optum for diagnosis and treatment of both short and long-term illnesses and for preventive care. Students seeking mental health counseling should utilize the MassArt Counseling and Wellness Center on the second floor of Kennedy.

Where is student Health Services?

Optum is located on campus in the Mass Art Tree House residence hall on the second floor. (578 Huntington Avenue). The main number is 617-879-5220.

How do I make an appointment?

Both scheduled and walk-in appointments are available at Optum. Students can call 617-879-5220 to schedule their appointment.

Optum will bill the student's health insurance plan for all services rendered. Please find Optum's list of Accepted Health Insurance Plans below. If your plan is not accepted, you will be responsible for all costs and will need to work with your insurance carrier directly to be reimbursed. If your plan is not accepted at Optum, MassArt offers an exceptional Student Health Insurance Plan underwritten by Blue Cross Blue Shield.

Students must present their MassArt ID and their health insurance card at every appointment. MassArt will pay up to the first \$35.00 of student's responsibility for co-payments, co-insurance or deductibles due for medical services. For specialty and diagnostic services, however, students may be referred to another medical facility and co-payments, co-insurance or deductibles will be due, as outlined in the student's insurance plan. MassArt does not cover any part or specialty or diagnostic services for students.

Medical advice and information is also available to students by phone 24 hours/day, 7 days/week by dialing the main Health Services telephone number 617-879-5220.

Accepted Health Insurance Plans

Optum continues to add health insurance plans to their practice, however, they are currently accepting the following health insurance plans;

- Blue Cross Blue Shield**
- Neighborhood Health Plan**
- Harvard Pilgrim**
- Mass Health**
- Aetna**
- United Health**



Where should I go when Optum Student Health Services is closed?

MassArt students can access medical urgent care at the Atrius(Harvard Vanguard) Kenmore practice (133 Brookline Avenue) when the MassArt Optum Student Health Services is not open. Atrius Urgent Care is open during the following hours

Weekday mornings from 8:00 a.m. – 9:00 a.m.

Weekday evenings from 5:00 p.m. – 8:00 p.m.

Saturdays from 10:00 a.m. – 5:00 p.m.

Sundays and holidays from 12:00 p.m. – 5:00 p.m.

When using the Atrius Kenmore practice students should present their insurance card and be prepared to pay the co-pay amount.

In the case of a life-threatening emergency, students should immediately contact MassArt Public Safety at 617-879-7800 or 911.

Optum respects student confidentiality. No health information is released to parents or college staff without the student's written authorization unless required by law or unless it is life threatening.