

## Frequently Asked Questions

### **What is the date for Family Orientation?**

Family Orientation is on Saturday, August 31st. Check-in will occur both outside the residence halls during move-in as well as from 2:00-2:30pm beside the Tower Building. The program will begin at 2:30pm. The day includes a welcome from the President and workshops designed just for families. The day will end by 5:30pm

### **Should students attend Family Orientation?**

New students are encouraged to have lunch with their families but the President's Welcome and the workshop sessions were created specifically for family members. New Student Orientation check-in will be starting that afternoon as well so the students will have other places they need to be.

### **When is the last time I will see my student on Move-In Day?**

When you head over to Family Orientation, you will not see your student again that day as they will be starting their New Student Orientation program which will last into the evening and over the course of the next few days. You will want to say goodbye to your student before attending the Family Orientation program.

### **What are the dates of Orientation?**

Orientation for first year students and foundation transfer students (those transferring into the Foundation Year) begins in the afternoon on Saturday, August 31st and continues through Tuesday, September 3rd. Attendance is required daily. A detailed Orientation schedule will be provided to students on Saturday, August 31st but the beginning and end times of each day will be located on the Orientation website later in the summer once they are finalized to help commuter students plan their travels.

Upperclass transfer students (those transferring directly into a major) and exchange students will have Orientation the first half of the day on Monday, September 2<sup>nd</sup>.

International/Exchange students will attend the track for their program

level as well as some International-specific programming on the afternoon of Monday, September 2<sup>nd</sup>.

### **What will I learn at Orientation?**

Over the course of Orientation, we hope you learn quite a bit! First, we will give you time to meet other students. We will help you get your IDs and show you where you can find your classes and introduce you to faculty and college administrators. There will be plenty of time to learn about MassArt, Boston and your new classmates!

### **How do I sign up for Orientation?**

Students can sign up for New Student Orientation and family members can sign up for Family Orientation at: [massart.edu/orientation](https://massart.edu/orientation). The registration links will be available in mid-July.

### **What if I think Orientation is not for me?**

Orientation is designed to meet the needs and interests of a diverse class. It is our intention that everyone will find something that they want or need at orientation to help them become a successful student at MassArt.

### **Are there upperclass students around to help us out and share their perspective?**

Each first year student and foundation transfer student will be assigned to a Primer (Orientation Leader) who is also an upperclass student leader. They will spend the entire orientation with you so you will always have someone to guide you and answer your questions. You can meet this year's Primers on the Meet the Primers section of the website. Upperclass Transfer and Exchange students will also have Primers present during their program who can answer questions.

### **What is the cost to attend Orientation?**

The Orientation program is free.

### **What should I have with me each day?**

Feel free to travel light. Comfortable clothes and shoes, a water bottle and something to write with should be perfect.

**Do my parents/guardians need to come with me to Orientation?**

No, there is a program especially designed for families. Family Orientation is scheduled for Saturday, August 31st.

**Where should I go to check-in?**

Check-in will be set up beside the Tower Building. You won't be able to miss the Primers! The Tower Building is directly across the street from the residence halls. If you are commuting, take the Green Line E train to the Longwood Medical Area stop (stops outside the MassArt campus) and walk towards the Tower Building. There will be lots of signage to follow!

**How can I stay up to date on information regarding Orientation?**

Check your MassArt email account regularly!! All MassArt offices will be contacting you utilizing your MassArt address regarding your class schedule, bills, health forms, etc. (If you are an international student, you will continue to receive mail to your personal account in case your home country does not have access to gmail). Undergraduate students can join the Class of 2023 Facebook group and check the weekly posts on the Moodle! If you are an Upperclass Transfer/Exchange student you can request to join the Facebook group for the Class of 2023 or for your class year.

The Graduate Programs Office will email graduate students about Orientation.

**I am going to be arriving late for orientation, who should I alert?**

Please email [laura.flynn@massart.edu](mailto:laura.flynn@massart.edu) a minimum of 48 hours before the program begins on August 31st.

**If I arrive late, where should I go to catch up with my group?**

Please go to the Orientation information table in the Tower Lobby. We will check you in and help you find your group.

**When is the first day of classes?**

Wednesday, September 4th.

**I am eager to begin using my MassArt email account.****What is the process to get started?**

After you submitted your deposit, you should have received a letter with your MassArt Net ID information through the portal. Your username and password were included in this packet. If you never received this information (or lost it) you should contact the Admissions Office at 617-879-7234.

If you have this information but are having trouble activating your email account, call the HelpDesk at 617-879-7888.

**I am an undergraduate student and I would like to start looking for a work-study job, how do I go about finding one?**

Workstudy positions may be found in several different ways. Some workstudy supervisors prefer to hire through word-of-mouth or will post flyers around campus; others may post their open workstudy positions on the Career Development website called Handshake. Career Development will send you log-in information to access their site for any open positions both on and off campus shortly before Orientation. Remember to set up a "job agent" for workstudy jobs on your Career Development account to receive an email alert when one is posted through Career Development. Instructions for setting up a job agent will be sent with your login information. Most jobs aren't posted until just before the academic year begins so you will have your log-in information in time.